



COMMUNITY MATTERS

VOL. 15
ISSUE 2

MONTHLY NEWSLETTER

www.elderhealthandliving.com

February Spotlight: Our Front Desk

This month we are spotlighting our Front Desk team! Our front desk is covered by two Administrative Assistants - **Trina Downey** and **Annie Foshay**. Between the two of them, they keep our phones answered and the main office running smoothly. See below for their answers to some of our questions.

Trina Downey

What are your main responsibilities? To create and maintain a professional, warm, and positive first impression for EHL. Also, to handle all the administrative tasks for the main office.

What is your typical day like? Very busy! I handle a multitude of telephone calls, as well as a variety of other tasks, like filing, scheduling, supply ordering, greeting guests, and always a few "special" projects.

What is your favorite part of EHL? It is super being able to work with people who share my compassion for people and who have the same drive to assist and help others. It is truly fabulous to be a part of this Village!

Do you have a most memorable moment you'd like to share? I don't really have just one moment. On a daily basis I am able to interact with residents as they come into the front office and I always enjoy seeing them smile and laugh and engage with me - especially when there is chocolate candy at my desk!



Annie Foshay

What are your main responsibilities? I am responsible for keeping the phones and computers running well, as well as providing back up support to Trina for answering the phones and greeting guests.

What is your typical day like? A typical day is meeting and getting to know families, residents, prospective employees, and answering lots of phone calls - and just being there for the needs of anyone in our Village!

What is your favorite part of EHL? Hugs from the residents! They are always making me smile. It "fills my cup."

Do you have a most memorable moment you'd like to share? I was walking around the campus taking some video when a resident asked what I was doing. He seemed very interested, so I asked him to help me. He was my model for awhile, then he helped me scope out some good areas to video, all the while telling me of his background and where he grew up. I love to hear the stories of our residents' lives and families and connecting with them.

Thank you, Trina & Annie, for always being a source of joy at EHL!

Support Groups

Memory Loss Solutions®
EHL Campus Support Group

Monday, February 4th

5:00 - 6:00 pm

@ Main Campus

Tuesday, February 19th

12:30 - 1:30 pm

@ Main Campus

Alzheimer's Support Group
Thursday, February 14th & 28th

1:30 - 3:30 pm

@ Good Samaritan Society
3500 Hilyard Street, Eugene

EMPLOYEE SPOTLIGHT

Kayla @ Mt. Hood Home



Kayla was born and raised in the Springfield/Eugene area. She is very close to her family and although she does not have any siblings, she has a cousin named Kasandra she thinks of as her little sister. Her family also consists of her husband, Colton, and their three dog fur babies - Maya, Bentley, and Jager. During her spare time, Kayla loves hiking to waterfalls, fishing, camping, roadtrips, and spontaneous late night beach trips!

Kayla has been a part of the EHL community since June 2012. She was recently promoted to Resident Coordinator from Direct Care Staff and is training for her new role in the Mt. Hood Home. When asked why she likes working at EHL, Kayla replied, "I love the residents and enjoy the people I work with."

Kayla's Words of Wisdom:

**"Be brave. Be silly. Be your own magic. Be present. Be full of surprises.
Be adventurous. Be kind. Be free. Be you."**

Thank you, Kayla, for your hard work, your dedication, and for being a part of our EHL team!

13th Annual Sweetheart Party

Please join us for our 13th Annual Sweetheart Party during the afternoon of Thursday, February 14th from 1:30 to 3:00 pm in all of our homes. This is a party where residents, families, and staff come together to enjoy one another's company, delicious desserts, healthy treats, and drinks. This fun event includes music and an optional sweetheart photo with your loved one. Please RSVP by Feb. 1st with our front desk at 541-747-4858.

We hope to see you there!



EHL Activity Corner

Thursday, Feb. 7th @ 1:30 pm hosted by **The D. Peak Home**
Slap Happy Drums!



Wednesday, Feb. 13th @ 1:30 pm hosted at **The Club**
Flower Arrangements!



Friday, Feb. 22nd @ 1:30 pm hosted by **The Willow Home**
Birthday Bash!



Thursday, Feb. 28th @ 1:30 pm hosted at **The Club**
Garden Club!

